



ARCTIC SLOPE NATIVE ASSOCIATION

# Inuuniagnig

Summer 2013

## Mark Your Calendar

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### Dental Village Trips

**Nuiqsut:**

August 18-23 with Dr. Jonathan Oudin

**Point Lay:**

August 18-23 with Dr. Kimberly Self

**Wainwright:**

September 1-6 with Dr. Jennifer Domagalski

*Dates are subject to change. To see the dentist, call your village health clinic to ensure your name is on the "dental list" with your current phone number(s).*

### SSMH Specialty Clinics Schedule

**Eye:** August 13-15, September 17-19

**Orthopedics:** August 20-21

**Hepatitis:** August 22

**Audio:** August 27-28, September 24-25

**Internal Medicine:** August 29-30

**Cardiology:** September 3-5

**Neurology:** September 9-10

**Gynecology:** September 11-13





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907 852 2762

PO Box 1232

Barrow AK 99723

newsletter@arcticslope.org

## A Note from Marie

Paglagivsi! We are approaching the opening of the new Samuel Simmonds Memorial Hospital. We are excited and preparing to make the move as seamless as possible. Our hospital staff is working on a Medical Home Model Primary Care delivery system that will be implemented with the move. We are taking every opportunity to make improvements now and to change the way we deliver healthcare to create a more consistent experience. This means that each time a patient comes in, the provider's team will see the patient and will know their history and the needs of that individual. The primary doctor will not always be there, but a team member will be there to see the patient. It will involve partnership between the patient and the team to provide the best care possible.

ASNA is growing from just over 130 employees in a year and a half to over 200 new employees. With the new hospital opening in the near future, there are great job opportunities. We are ramping up our Human Resources department to keep up with a larger workforce. We are taking another look at our personnel policies and pay rates to ensure that we are competitive in today's working environment on the North Slope. Aarigaa agmayasiruuq inuuniavikchiasraqput.



### Marie Carroll

## New equipment in the new hospital will allow SSMH to provide CT scan service

A CT or CAT scan is a special x-ray test that, using specific types of radiation, gives the doctor visual information arranged in "slices", like a loaf of bread.

If you have certain medical challenges, the CT is often the best tool to find the answer. For example, if you are in a car accident, then a CT scan can be very helpful. The CT can show possible problems in several areas of your body like the brain, chest or abdomen. However, pregnant women should not undergo a CT scan and childrens' exposure should be limited.



The machine looks like a large donut: the patient lies on their back on a table. The machine talks and tells you when to hold your breath and when to breathe. You will be alone during the test, but there is someone supervising and in contact with you the entire time. An average CT scan lasts 10 – 30 minutes.

We have flyers and websites with more information about CT or x-ray in general. Please feel free to visit us or call SSMH Medical Imaging at 907 852 4611 or 1 888 525 7764.



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## Meet our Summer Interns!

ASNA has hired seven summer interns to work in the following departments: Angelie Rabidjiysky, Human Resources; Jennifer Danner, Medical Travel and Funeral Assistance; Martina Hopson, Medical Travel and Funeral Assistance; Austin Fishel, Materials Management; Lizzie Diaz, Nursing; Jalene Kanayurak, Nursing; Frieda Kaleak, Physician Services. In addition to their regular duties, the interns have been actively involved in hosting community health and wellness activities.



Pictured left to right: Martina Hopson, Jennifer Danner, Jalene Kanayurak, Austin Fishel, Angelie Rabajisky. Not pictured: Lizzie Diaz and Frieda Kaleak.

## Changing the SSMH System of Care

*Primary Care is Coming Soon!*

Primary Care follows the medical home model and will soon be the new practice of healthcare at SSMH. Physicians will be partners in directing care to help patients through the difficult and often confusing health care system by providing guidance, insight, and advice in language that is informative and specific to patients' needs.

Some of you might be familiar with the Alaska Native Medical Center or Southcentral Foundation, which uses a similar model. Primary Care is patient centered, comprehensive, team-based, coordinated, accessible, and focuses heavily on prevention, quality and safety. The aim is to have better care for individuals, better health for populations, and lower per capita costs. Each team has a Primary Care Physician, Nurse Practitioner, Physician Assistant, Behavioral Health representative, Social Worker, Case Manager, Pharmacist, , and Patients/Families. We look forward to this new model of healthcare at SSMH.

## Check your mail boxes for SSMH Patient Satisfaction Surveys

Our mission at SSSMH is to provide our patients with the highest quality health care that we can. To accomplish this, we need to know what we are doing right and what needs improvement. We depend on our patients and their families to keep us informed. By sharing your thoughts and feelings about your health care experience, you can help make our care better for future patients and their families. Patient satisfaction surveys will be mailed to you. Feel free to express your opinions. Your response is confidential. Thank you, and please accept our best wishes for your good health.

 SAMUEL SIMMONDS MEMORIAL HOSPITAL

### EMERGENCY DEPARTMENT SURVEY

We thank you in advance for completing this questionnaire. When you have finished, please mail it in the enclosed envelope.

**BACKGROUND QUESTIONS**

1. Time of day you arrived: (fill in one circle only)

7:01 am - 11:00 am  
 11:01 am - 3:00 pm  
 3:01 pm - 7:00 pm  
 7:01 pm - 11:00 pm  
 11:01 pm - 3:00 am  
 3:01 am - 7:00 am

2. Time spent in the Emergency Department:  hours  minutes

3. Who is filling out this survey?

Patient  
 Parent  
 Family  
 Friend  
 Other

**INSTRUCTIONS:** Please rate the Emergency Department services you received from our facility. Select the response that best describes your experience. If a question does not apply to you, please skip to the next question. Space is provided for you to comment on good or bad things that may have happened to you.

Please use check or blue ink to fill in the circle completely.  
Example: ●

**ARRIVAL**

	very poor	poor	fair	good	very good
	1	2	3	4	5
1. Waiting time before staff noticed your arrival	<input type="radio"/>				
2. Helpfulness of the person who first asked you about your condition	<input type="radio"/>				
3. Comfort of the waiting area	<input type="radio"/>				
4. Waiting time before you were brought to the treatment area	<input type="radio"/>				
5. Waiting time in the treatment area, before you were seen by a doctor	<input type="radio"/>				

Comments (describe good or bad experience): \_\_\_\_\_

**NURSES**

	very poor	poor	fair	good	very good
	1	2	3	4	5
1. Courtesy of the nurses	<input type="radio"/>				
2. Degree to which the nurses took the time to listen to you	<input type="radio"/>				



## Employee Spotlight

### *Meet our New Director of Nursing Andrew Bertapelle*

Andrew has been a Registered Nurse (RN) for over 13 years. He received a Bachelor's and Master's degree in Business Administration. He was commissioned in the Navy Nurse Corps and served at the Naval Hospital in Rota, Spain for three years before moving to the Naval Hospital in Jacksonville, Florida. While in the Navy, he worked as a Medical/Surgery RN and Emergency/Trauma RN. He had the pleasure of serving our country as a nurse in Djibouti, Africa for six months and in northern Kuwait for another six months to support our troops.



After leaving active duty service, Andrew moved to Denver to be closer to family. He and his wife have four children: ages 18, 17 and 12 year-old twin boys. He accepted a position as an Assistant Director of Patient Care at a Level One Trauma Center in the Denver metro area. After a couple months in that position, he was promoted to Director of Patient Care. In May 2013, he became employed with SSMH as the Director of Nursing.

### **A Quick Note of Thanks**

We would also like to thank Donna Patterson for her years of service at SSMH. Donna was the former Director of Nursing, acting Hospital Administrator and also helped with Joint Commission accreditation.

## Oral Health Week at the Senior Center/HOPE 2013

Our older patient population can often be forgotten or neglected from routine care, due to their lack of mobility and access to clinics. SSMH Dental has initiated a new outreach program with the Senior Center and HOPE Assisted Living. Before working at SSMH Dental, Dr. Kimberly Self worked with a mobile elderly dental practice in Dallas, TX.

Dr. Self and Ms. Kama Blasing (Dental Hygienist) assessed patients, trained staff and conducted oral health presentations on May 13-16, 2013. Meetings were held with Rose Tuai at the North Slope Borough Senior Center and Evelyn Dunbar at HOPE to coordinate schedules. All residents received new surround toothbrushes, denture brushes and denture cups.

The first outreach program with the Senior Center and HOPE was a great learning opportunity for future outreach to the elders in Barrow and the villages.



## New Hospital Update

In each issue of Iñuuniagniq we will give updates on the progress of the New Hospital Replacement Project.

As of June 30, 2013:

- Drywall – 100% complete
- Painting – 100% complete
- Ceilings – 100% complete
- Casework – 100% complete
- Mechanical – 100% complete
- Electrical – 99% Complete
- Overall – 98% Complete
- The dental equipment installation was started in June and will be finished in mid-July.
- The sterilizers were installed in June.
- The CT scan and x-ray machine installation started in June and finished in July.
- All the owner provided equipment and furniture began arriving in June.